

## Feedback and Dialogue are essential

By now, everyone should have read the Strategic Plan. As you know, we have been making significant progress on many initiatives. Specifics of that progress can be found on the *JAG Corps 2020* webpage on NKO by clicking on the Strategic Transformation Execution Plan (STEP). The STEP lists all of the initiatives that are being worked in order to transform the JAG Corps.

The SAT Team is not responsible for all of the big wins you read about in JAGINFOs and this JAG Magazine – you are! We are responsible for facilitating the initiatives. Our primary responsibility is finding new

ideas and seeing if there is a JAG Corps fit for the idea. This is where you come in. We cannot stress enough the importance of feedback and active dialogue with the SAT Office, and we encourage you to send your ideas and comments to us on our NKO website. If you have an idea that you think would be worthwhile for the JAG Corps to pursue, please post it on our webpage or call one of the staff. We are always interested in your thoughts! There are many exciting ideas being reviewed already, but we're certain there are more to discover.

## Case Management, Tracking, and Information System

Since rolling-out CMTIS on Oct. 10, almost 1,300 active and reserve judge advocates, legalmen and civilians have logged on the system and have begun working through the various data collection processes. Since roll-out, the CMTIS team has received excellent feedback. Based on your valuable recommendations, they have made numerous enhancements, including: the capability that will allow paralegals and legalmen to perform duties within the Courts-Martial, Legal Assistance and PersRep modules; implementation of a pop-up if required data is missing; removal of mandatory input for SSN and DOB in Legal Assistance; more than 999 pages may now be entered as part of a ROT; and a New Cases Docketed Report.

In addition, the Center for Naval Analysis (CNA) has visited our commands and SJAs in the Southwest and Pacific (Hawaii). CNA will be traveling to Naples in February on a similar trip. In the Pacific AOR, CNA found that the effort to incorporate CMTIS in individuals' daily routines was outstanding, with an overall positive response from users. With the additional feedback we received, and by analyzing our data, we can continue to streamline the process. Our goal is to attain the data as comprehensively as possible, while minimizing the data entry impact on everyone.

As with any new program, there have been some initial growing pains. With your patience and help, however, we will be able to make the necessary adjustments and continue to move forward. Complete and accurate data collection is vital for achieving our *JAG Corps 2020* goals. Every member of the JAG Corps team - NLSC, SJA and OJAG HQ - must continue to make CMTIS a part of his or her daily routine.

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